

SCCUMA thanks our sponsors!



1st Quarter 2010 SCCUMA

Wednesday, February 17

6:00 – 8:00 pm Legislative Reception *Clarion Hotel Downtown*

Thursday, February 18

6:30 – 9:00 am Embassy Suites Full Breakfast (for hotel guests)

8:00 – 9:00 am Registration & Morning Refreshments

9:00 – 9:10 am Welcome & Announcements

9:10 – 9:30 am League Updates *Steve Fowler
SCCUL*

9:30 – 10:45 am Economic Update *David Brehmer or Fred Eisel
First Carolina Corporate Credit Union*

10:45 – 11:00 am Refreshment Break

11:00 am – Noon Strategies in Acquiring and Cross-Selling Your Best Members *Bill Maynard
Experian Information Solutions*

Noon – 1:00 pm Networking Lunch

1:00 – 2:30 pm Creative Strategies in Challenging Times *Julie Ferguson
JRF Consulting Services*

2:30 – 2:45 pm Refreshment Break

2:45 – 4:15 pm Coaching for Performance, Commitment
and Satisfaction – Theirs & Yours *Rick Miller
Miller Training and Development*

4:15 pm – 4:45 pm SCCUMA Business Meeting

4:45 pm – 7:00 pm Hospitality

(continued)

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Friday, February 19

6:30 – 9:00 am Embassy Suites Full Breakfast (for hotel guests)

9:00 – 10:00 am Carolinas Credit Union Foundation Update

*John Slack
Carolinas Credit Union Foundation*

10:15 – 10:30 am Refreshment Break

10:30 – 11:30 am RESPA Changes

*Kris Parker
CAA Real Property Services, Inc.*

11:30 am Meeting Adjourns